SCRUTINY BOARD (ADULT SOCIAL SERVICES, PUBLIC HEALTH, NHS) TUESDAY, 16TH FEBRUARY, 2016

PRESENT: Councillor P Gruen in the Chair

Councillors C Anderson, A Castle, A Hussain, G Hussain, C Macniven, B Selby, E Taylor, B Urry and S Varley

Co-opted Member – Dr J Beal (Healthwatch Leeds)

101 Exempt Information - Possible Exclusion of the Press and Public

RESOLVED – That the press and public be excluded from the meeting during the consideration of agenda item 12, 'Waterloo Manor Independent Hospital', which has been designated as containing confidential information, as defined in Access to Information Procedure Rule 9.2 (a) 'information given to the Council by a Government Department on terms which forbid its public disclosure'. (Minute no. 112 refers)

102 Late Items

The following late and supplementary information was submitted to the Board:

- Agenda item 6 Minutes of the meeting held on 27 January 2016
- Agenda item 9 Chairs Update Draft Scrutiny Board Statement on Leeds Community Healthcare – Changes to Service Locations
- Agenda item 12 Waterloo Manor Independent Hospital Copy of draft Care Quality Commission Inspection Report (Confidential)
- Agenda item 15 Third Sector Involvement in the Provision of Health and Social Care Services in Leeds: Submission by Touchstone.

The above information was not available at the time of agenda despatch, but was subsequently made available on the Council's website.

103 Declaration of Disclosable Pecuniary Interests

There were no disclosable pecuniary interests declared to the meeting.

104 Apologies for Absence and Notification of Substitutes

Apologies for absence were submitted by Councillor B Flynn, Councillor S Lay and Councillor A Smart and Co-opted Member, Mr R Taylor (Healthwatch Leeds). Notification had been received that Councillor A Castle was to substitute for Councillor B Flynn and Councillor B Urry for Councillor A Smart.

105 Minutes - 27 January 2016

RESOLVED – That the minutes of the meeting held 27 January 2016 be approved as a correct record.

106 Matters arising from the minutes

Minute no. 97 – Change to the service provider at Shakespeare Medical Practice and the Walk-in Centre within the Burmantofts Health Centre

The Board was advised that Richmond Hill Medical Centre had now closed. Work was still on-going regarding proposed changes to the walk-in centre within the Burmantofts Health Centre.

Minute no. 98 - Children's Emotional and Mental Health

The Chair advised that a letter had been sent to Leeds Community Healthcare Trust expressing the Board's concerns about the waiting times for children to receive autism assessments, alongside the lack of prior engagement with the Scrutiny Board regarding the offer of alternative access to assessments in Huddersfield.

107 Minutes of Health and Wellbeing Board - 20 January 2016

RESOLVED – That the minutes of the Health and Wellbeing Board meeting held on 20 January 2016, be noted.

108 Minutes of Executive Board - 20 January 2016

RESOLVED – That the minutes of the Executive Board meeting held on 20 January 2016, be noted.

109 Chair's Update

The Chair provided a verbal update on scrutiny activity since the January Board meeting.

The following updates were provided in relation to recent meetings and discussions that had taken place:

- An update on recent bereavements working group meeting
- Discussions around integrated teams Adult Social Care and Leeds Community Healthcare
- Leeds and York Partnership NHS Foundation Trust (LYPFT) proposed name change
- Commissioners and providers the need for early engagement with the Scrutiny Board on proposed service changes and/or developments
- NHS specialised commissioning
- Cath Roff, Director of Adult Social Services, progressing issues regarding The Green Residential Care Home.

Other issues:

- Clinical Commissioning Group (CCG) response to Scrutiny Board regarding Primary Care Commissioning Committees.
- Carry over action from January Board meeting proposed changes to Huddersfield and Calderdale Accident and Emergency services – proposal to only retain one Accident and Emergency service at Halifax.
- Care Quality Commission (CQC) was seeking views on its revised (5-year) strategy working group meeting date to be confirmed.
 Consultation was open until 14 March 2016.

The Board also considered a draft response to Leeds Community Healthcare NHS Trust regarding proposed changes to service locations, alongside an initial view from the Trust on the draft recommendations. In considering the draft report, members agreed to maintain the thrust of the each recommendation, with some slight revisions to the report.

RESOLVED -

- (a) That the Chair's update be noted.
- (b) That the Board's draft response to Leeds Community Healthcare NHS Trust regarding proposed changes to service locations be agreed, subject to the amendments discussed at the meeting being incorporated into the final response and signed-off by the Chair of the Scrutiny Board.

110 Care Quality Commission (CQC) - Inspection Outcomes

The Head of Scrutiny and Member Development submitted a report which provided details of recently reported Care Quality Commission (CQC) inspection outcomes for health and social care providers across Leeds.

The following were in attendance:

- Mick Ward, Head of Commissioning, Adult Social Services
- Jennifer Jones (Inspection Manager) Care Quality Commission
- Kate Gorse-Brightmore (Inspection Manager) Care Quality Commission.

The key areas of discussion were:

- Confirmation regarding the process for undertaking inspections. The Board was advised about action plans and unannounced visits to address providers that had been listed as 'requiring improvement'.
- Clarification sought regarding the timeliness of reporting. The Board was advised that the deadline for reporting was 50 days from the end of inspection to publication of the report.

- Concern that there was no Care Quality Commission (CQC) representative in attendance at the Board meeting to discuss primary care issues.
- Arrangements for a potential visit by the Scrutiny Board to Waterloo Manor Independent Hospital in March 2016.
- A suggestion that a general overview regarding inspection outcomes be provided to the Board on a monthly basis.

RESOLVED -

- (a) That the contents of the report and appendices be noted.
- (b) That a general overview regarding inspection outcomes be provided to the Board on a monthly basis.

111 NHS Providers Update - February 2016

The Head of Scrutiny and Member Development submitted a report which introduced brief update reports, setting out key organisational issues and developments from NHS Providers in Leeds.

The following were in attendance:

- Richard Wall (Associate Director of Strategy and Partnerships) Leeds and York Partnership Foundation NHS Trust
- Thea Stein (Chief Executive) Leeds Community Healthcare NHS Trust
- Tony Whitfield (Director of Finance) Leeds Teaching Hospitals NHS Trust.

The key areas of discussion were:

Leeds and York Partnership Foundation NHS Trust

- An update on change in leadership at the Trust. The Board was advised that Jill Copeland was currently serving as Chief Executive on an interim basis.
- Confirmation that the Trust's Annual Operating Plan was to be published in April 2016. A multi-agency 5-year Sustainability and Transformation Plan was also being developed.

Leeds Teaching Hospitals NHS Trust

- Impact of winter pressures, particularly demands on high level and complex care arrangements. Emphasis on effective planning and home care arrangements.
- Potential investment in real estate at Leeds Teaching Hospitals NHS Trust, balanced against available resources.

Leeds Community Healthcare NHS Trust

- An acknowledgement regarding the role and importance of community nursing.
- Confirmation regarding recent improvements to meeting the 12-week target for children to be assessed for autism.
- The impact of budget pressures on preventative care.

The Chair noted the references to pressures on resources, particularly budgetary pressure and suggested this may be an area for particular focus in the new municipal year (2016/17).

RESOLVED -

- (a) That the update reports be noted.
- (b) That resource pressures, particularly budgetary pressures, be noted as a potential focus for the Scrutiny Board in the new municipal year (2016/17).

112 Waterloo Manor Independent Hospital

The Head of Scrutiny and Member Development submitted a report which outlined the Board's recent consideration of matters associated with Waterloo Manor.

The following were in attendance:

- Jennifer Jones (Inspection Manager) Care Quality Commission
- Kate Gorse-Brightmore (Inspection Manager) Care Quality Commission.

The key areas of discussion were:

- The impact of inspection outcomes on service users and their families, with particular concern about the timeliness of reporting.
 Care Quality Commission (CQC) representatives acknowledged that the delay in producing the report was unacceptable. An external review was being undertaken and further details regarding this were to be provided to the Board.
 - The Board specifically asked to be considered as a consultee as part of the external review.
- Concern about the organisational structure at CQC, particularly in terms of who to contact when specific issues had been identified.
 Assurance was provided that senior CQC representatives would attend future Board meetings.

Following consideration of the Waterloo Manor Independent Hospital – Draft CQC Inspection Report designated as confidential under the provisions of Access to Information Procedure Rule 9.2 (a), which was considered in private during the meeting, it was

RESOLVED -

- (a) That the contents of the report be noted.
- (b) That the Board be provided with further details regarding CQCs ongoing external review and consideration be given to members of the Board being asked to formally contribute to the external review.

113 Cancer Outcomes

The Head of Scrutiny and Member Development submitted a report which introduced he Improving Cancer Outcomes report that had been presented to a recent meeting of Leeds' Health and Wellbeing Board.

The following information was also appended to the report:

- Leeds Cancer Strategy Group – Terms of Reference.

The following were in attendance:

- Dr Ian Cameron, Executive Director of Public Health
- Sue Robins (Director of Commissioning, Strategy and Performance) –
 NHS Leeds West Clinical Commissioning Group (CCG)
- David Berridge (Deputy Chief Medical Officer) Leeds Teaching Hospitals NHS Trust.

The key areas of discussion were:

- Development of the Leeds Cancer Strategy Group which would focus on outcomes, under-pinned by the National Cancer Strategy.
- Concern that Leeds was failing behind some one-year survival rates when compared to other areas.
- The importance of preventative work, including Public Health 'Healthy Living Services'.
- Significant progress in relation to day 38 and day 62 targets.
- A suggestion that future reporting included further information and data about oral cancer.
- The impact of budget pressures on reducing alcohol intake and smoking cessation. The Board was advised that there had been a £3.9m reduction in funding grant for public health in 2016/17. A further indicative reduction of £1.2m was anticipated. Financial pressures had also impacted on joint working with other Councils.
- Positive work and engagement with universities and student unions.
- Further work needed in terms of addressing health inequalities and narrowing the gap.

RESOLVED – That the contents of the report and appendices be noted and used to help formulate a draft statement for consideration at a future meeting of the Scrutiny Board.

114 Primary Care Inquiry

The Head of Scrutiny and Member Development submitted a report which introduced the evaluation of the extended hours pilot in the Leeds West Clinical Commissioning Group area of the city.

The following information was appended to the report:

- NHS Leeds West Clinical Commissioning Group – Enhanced Access to Primary Care – Interim Evaluation.

The following were in attendance:

- Sue Robins (Director of Commissioning, Strategy and Performance) –
 NHS Leeds West Clinical Commissioning Group (CCG)
- Becky Barwick (Head of Strategic Development) Leeds West CCG.

The key areas of discussion were:

- Development of shared learning with other CCGs and a commitment to 7 day GP services.
- The impact on Accident and Emergency attendances.
- Confirmation that overall there was less demand for services on a Sunday although some marketing activity to help raise awareness had been undertaken to address this.
- The costs associated with patients not attending appointments. The Board was advised that development of text messaging reminders and an online facility to book appointments had helped to address this.
- Next steps focussed on reviewing new models of care and reviewing the impact of weekend appointments. The views of patients and carers were being sought as part of the evaluation.

Specifically, the Scrutiny Board requested the following information:

- An analysis of missed appointments for weekdays and weekends during the pilot scheme.
- Clarity on the level of participation across GPs within the Leeds West area, and therefore the proportion of patients with access to the extended access scheme.
- Confirmation from Leeds North and Leeds South and East CCGs how the current and future evaluations were being used to help shape access to primary care (GP) services in other areas of the City.

RESOLVED -

- (a) That the contents of the report and appendices be noted.
- (b) That formal responses be provided to the requests for further information discussed at the meeting.

115 Third Sector Involvement in the Provision of Health and Social Care Services in Leeds

The Head of Scrutiny and Member Development submitted a report which introduced further input from Third Sector Organisations in Leeds, as part of the Scrutiny Board's inquiry.

The following were in attendance:

- Mick Ward, Head of Commissioning, Adult Social Services
- Dominic Charkin, Zest Health for Life
- Angela Goodyear, Feel good Factor
- Pip Goff, Leeds Community Foundation
- Pat McGeever, Health for All (Leeds)
- Bereket Loul, Touchstone Leeds.

The key areas of discussion were:

- The value and importance of third sector organisations.
- The positive work undertaken by small, volunteer-led groups.
- Concern about the impact of budget cuts on communities.
- Concern that there was insufficient capacity for third sector organisations to develop smaller groups, particularly support with complex funding applications.
- Concern regarding the level of 'financial reserves' required (in some cases quoted as in excess of £1M) in order to make community-led applications / bids.
- The use of 'grants' versus the use of 'contracts'.
- Potential opportunities for third sector organisations to support Council's deliver services.
- Promoting the availability of Members Improvements in the Community and Environment (MICE) funds to support third sector organisations.
- The need for third sector organisations to link more closely with the work of Community Committees.
- The balance between organisations maintaining individual identify and the need to form consortia as part of bidding/ procurement processes.

RESOLVED – That the contents of the report be noted.

(Councillor A Hussain left the meeting at 4.10pm and Councillor A Castle left the meeting at 5.05pm, during the consideration of this item.)

116 Work schedule (February 2016)

The Head of Scrutiny and Member Development submitted a report which invited Members to consider the Board's work schedule for the 2015/16 municipal year.

The following updates were noted:

- Anticipated response from CCG regarding commissioning after April 2016. In relation to the Scrutiny Board's proposal that the Council's Health and Wellbeing Champions be involved in the future work of proposed Primary Care Committees, the CCG proposed that a representative from the Council's Health and Wellbeing Board be added to the membership. The Scrutiny Board confirmed its intention to challenge CCG's proposal and in doing so emphasised the importance of locality involvement.
- Concern that there had been no communication with the Scrutiny Board regarding the closure of Whinmoor Grange Surgery.

RESOLVED – That subject to any on-going scheduling decisions, the Board's work schedule be approved.

117 Date and Time of Next Meeting

Tuesday, 15 March 2016 at 12.30pm (pre-meeting for all Board Members at 12 noon)

(The meeting concluded at 5.10pm)